



REPORT ON CORPORATE SOCIAL RESPONSIBILITY 2010

Rytų skirstomieji tinklai AB
"VST" AB



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INTRODUCTION

This report on social responsibility is unusual. It is the report of two companies which carried out the same activities and by the end of 2010 have been merged. Therefore you will find speeches of two directors.

Having divided the territory of Lithuania almost in half, one of the companies operated in Eastern Lithuania, the other in the Western, with the number of customers alike.

These are the Lithuanian distribution network companies – Rytų skirstomieji tinklai AB (RST) and “VST” AB (VST). On December 13, 2010, the shareholder meeting decided to reorganize them through merger and to establish a new company – a stock holding company LESTO AB, the Lithuanian power distribution network operator with the activities carried out throughout Lithuania.

The reorganization of the companies is a significant part of the Lithuanian power sector reform. The aim of it is to make Lithuanian power sector more efficient and to increase energetic independence of Lithuania. The model of the power sector operation is constructed meeting the requirements of the EU energy packet III to enable the integration of Lithuanian electricity system into the EU market and to ensure the ongoing strategic energy project funding.

One of the most important aims of the Lithuanian power sector reform is the optimization of electricity power sector. Therefore, in order to concentrate and make effective the functions of direct activities of the companies in the power sector, their activities were purified by separation of indirect activities.

Two electricity distribution companies that operated in the country were reorganized and merged becoming the Lithuanian electricity distribution network operator.

Since January 1, 2010, the new company LESTO took over the activities and most important projects of social responsibility of the companies. This report on social responsibility covers the works that were accomplished together by both power distribution companies in 2010.



From CEOs

Dr. Arvydas Tarasevičius
Rytų skirstomieji tinklai AB
Chief Executive Officer



I am glad to present the report on our last year social responsibility activities, where you could see the progress of our work in this field.

Social responsibility is the basic value of direct functions and social activities of our company. Respect for people and environment, in which we live, is an integral parts of our activity. We are proud of public opinion polls, which show that the name of our company as of a socially responsible one is getting stronger.

Year 2010 was extremely important to the company as well as to our people – we were active participants in the process of reorganization of the energy distribution network sector.

In the course of reorganization, we put special emphasis on the functions of the company activity and optimization of internal processes trying to decrease operational costs and incurred losses, more efficient management of assets and revenue.

Understanding that the job loss for the people is very critical, we responsibly took care of the people discharged. For them we initiated employee counseling, information and training programs to acquire new skills.

At the hard times as well as during significant internal changes, we tried to work so that we might be worthy of the name of socially responsible company. We continued our social initiatives: in 2009, we initiated the project “So far as necessary”, which promoted the rational use of energy and received a very positive public response. We carried out educational programs for children and young people by means of the specific project “Elektromagija” “Magic electricity”. We encouraged our customers to contribute to the use of electronic billing initiative, took part in the projects initiated by other organizations: clean-up campaign “Let’s do it”, planted the Millennium oak-wood of “Unseen Lithuania”.

Many of our staff alongside with their direct responsibilities took their time and effort to the activities of the company in the field of social responsibility.

In accordance with the principle to work unanimously, with care and social responsibility, we were creating a unisonous team. Therefore, I believe that this year, having had united and strengthened our forces – merging the RST and VST into one company LESTO AB – we will achieve good results in the field of social responsibility, further operating according to transparent and socially responsible working principles and values.

From CEOs

Rimantas Vaitkus

„VST“ AB

Chief Executive Officer



I am pleased to present the report on social responsibility of “VST” AB of 2010, when I was part of it and presided over the company. This report on the social responsibility is the third one, revealing our progress with the view to become the best members of the society.

High aims and great strivings inspire us to do more than we are expected, to surpass and overpass expectations, and this can be achieved only with the motivated and unified team. I am proud of people with whom I worked, because in the course of their daily activity they found good mind and time to positively participate in the projects which were carried out for the benefit of the society. Only the people – the company employees make socially responsible culture of an organization. This report, as a significant part of the VST history, would not have appeared without personal initiatives, ideas of our employees, their particular activity.

In order to be the best service supplier to our consumers, we were mindful of our activity of social responsibility, starting with the smallest members of our society – the children. For the fifth year, we continue



the educational social campaign “Electricity is a friend, not a frolic”, where the small ones by means of playful and pictorial forms are familiarized with the dangers that electricity can menace and with its benefits. Several years before, we visited the pupils in grammar-schools in West Lithuania; in 2010, we went to the disabled children that are in particular need of special care. During the campaign of “Electricity is a friend, not a frolic”, more than twenty thousand children have learned how to behave safely with electricity.

In West Lithuania, continuing the tradition of several years, we actively led the campaign “That life would be brighter”. Its aim was to promote initiatives of our employees, actualize the values of the organization in daily activities and contribute to environmental management. In 2010, we got on with the specialists of Kaunas Technology University and continued to invest in protection of the national bird of our country – white stork.

This is only a fraction of the last year activities of our company. VST all the time strived to become a company that is concerned with the community needs. We clearly understood that only the right proportion of business and social responsibility can ensure mutually beneficial dialogue with the society.

I feel proud of our company that social responsibility became a significant part of its internal culture.

Year 2010 was full of events and changes. We could say that we survived the turning-point of crucial changes, touched on the historical changes in the energetic sector in Lithuania.

The changes that encouraged us to consider the requirements set down to us and our values did not stop our tasks in hand. First of all it helped to preserve the values that reflected the nature of our social responsibility. This was the aim our company had been pursuing for seven years in order to be considerate, responsible and friendly together with its employees, clients, society and environment.

I am in no doubt that having merged two electricity distribution companies – VST AB and Rytų skirstomieji tinklai AB – the best initiatives of social responsibility and social activity of these companies will be expanded and the results achieved will be enjoyed by still more people of Lithuania.

ABOUT THE COMPANIES

RST and VST had supplied and distributed the electricity for Lithuanian residents till January 1, 2011, after their reorganization and merger LESTO AB started its activity.

Both companies were established on December 31, 2001, following the reorganization of the one and only company "Lietuvos Energija" which operated the power sector. High voltage network (330-110 kV), energy transmission and production were separated from medium and low voltage networks and from electricity distribution services.

Having separated the territory of Lithuania into the Eastern and the Western parts, 35 and 31 thousand square kilometers accordingly, the companies became the managers of the medium and low voltage networks, being responsible for the safety, reliability, operation, maintenance and development of the networks; they became the only suppliers of electricity distribution services.

RST administered three subsidiaries. Those were the companies of electricity network services ("Tetas" UAB), maintenance ("Rytra" UAB) and special enginery ("Elektros tinklo paslaugos" UAB).

Both companies were the providers of state regulated services. Their activity was strictly governed by the laws, which committed them to supply the energy in a high-quality, efficient and safe manner.

The property of the Lithuanian distribution network companies

Most of the energy supplied by the distribution network companies was consumed by the industry, the rest – by the residents, business enterprises and budgetary organizations.





Klaipėda, Kaunas and Šiauliai regions (more than 732 thousand consumers) belonged to VST, and Vilnius, Panevėžys, Alytus, Utena, Marijampolė and part of Kaunas region (more than 792 thousand consumers) to RST.

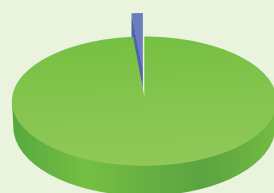
The property of both companies:

- 100,578 km of overhead power lines
- 22 403 km of electric cables
- 208 transformer substations (110 kV) (TS)
- 186 TS (35 kV)
- 35 196 transformer stations

Management

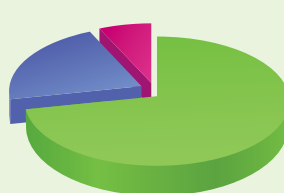
“Visaginas Nuclear Power Station” UAB, through which the State implements its powers of the main shareholder of the energy sector, was the largest shareholder of both distribution network companies: it held 71.35 per cent of RST shares and 98.2 per cent of VST shares. The rest part of VST shares was held by minority shareholders; 20.28 per cent of RST shares were held by E.ON Ruhrgas International AG, the rest, 8.37 per cent, by the minority shareholders.

Shareholders (VST)



■ VAE
■ Other shareholders

Shareholders (RST)



■ VAE
■ E.ON Ruhrgas International AG (Germany)
■ Other shareholders

The authorized capital of RST (492 404 653 LTL) was divided into 492 404 653 ordinary shares. Par value per share was 1 LTL. The authorized capital of VST (111 539 940 LTL) was divided into 3 717 998 ordinary shares. Par value per share was 30 LTL.

The general shareholders' meetings (GSM) were the highest bodies of corporate governance; they were followed by the Chief Executive Officers – the managers of the board and the companies.

GSM had the right to elect and recall the members of the board, change the statutes of the companies, approve the financial statements, to make decisions on profit-sharing, authorized capital and corporate reorganization, restructuring or reorganization.

Basic activity results of 2010

RST

Total income, million LTL	1.259,916
Net profit (loss), million LTL	-5,314
Investment, million LTL	157,4
Electric energy distribution, million kWh	3.984
Number of employees at the end of the year ..	1.424

VST

Total income, million LTL	1.161,026
Net profit (loss), million LTL	-56,624
Investment, million LTL	109,4
Electric energy distribution, million kWh	3.740
Number of employees at the end of the year ..	1.559



Electricity sector reconstruction in 2010: the calendar of most important changes

- **04 05 2010.** The Government of the Republic of Lithuania approves the plan on power sector reorganization, which, according to the EU energy packet III requirements, will make the power sector more effective and increase the energy independence of Lithuania.
- **13 08 2010.** The Board of Visaginas Nuclear Power Station, through which the State implements its power as the main shareholder in the power sector, approved the reconstruction guidelines according to which there will be established four functional blocks: production, transmission, distribution and service. Both power distribution companies will make the distribution block.
- **06 09 2010.** The Boards of RST and VST accept the conditions of the company merger and reconstruction and, after the merger of RST and VST, to establish a new company - Lithuanian electricity distribution network operator.
- **13 12 2010.** At the extraordinary meeting the shareholders adopted the decision on RST and VST reorganization through merger and establishment of LESTO AB.
- **30 12 2010.** LESTO AB was granted the licenses on electricity distribution and of public electricity supplier. The licenses came into effect from January 1, 2011, when the analogous licenses for RST and VST had expired. The new Company was registered on December 27, 2010.
- **01 01 2011.** RST and VST have ceased their activities as legal persons. LESTO has taken over the assets, entitlements and obligations of both companies, as well as obligations arising from the company agreements; and from January 1, 2011 it started its activity as energy distributor and public energy supplier.

Arvydas Tarasevičius, LESTO AB Chief Executive Officer:

“The granting of licenses was the last step to the formal finalization of the merger process of the distribution network companies. And LESTO AB can officially start its activity in due time. Now LESTO anticipates its daily work in achieving its aims: safe supply of electricity for the Lithuanian people and organizations and participation in the in development of energy independence.”

According to the estimates of the Ministry of Energy, after the reorganization of the energy sector, the Company will be able to save about 10 per cent of expenditures. The more efficient companies will create additional value for the shareholders, and guarantee stable electricity prices for the consumers.





Investor relations

In 2010, RST and VST as exchange listed companies participated in NASDAQ OMX Baltic company information disclosure and investor relations assessment project "Baltic Market Awards 2010". The aim of the project was to demonstrate the achievements of the companies in their relations with investors. The total number of participants in the project in 2010 was 56 companies from the Baltic States, among them 29 were Lithuanian companies.

In the category of annual and periodic reports, RST scored 19.17 points of the 20 possible, VST – 15.6 points. RST presented a perfect annual report which scored 17.95 points of the 20 possible, VST 16.37 points.

NASDAQ OMX assesment is that both companies presented exhaustive information on the performed activity and future plans.

BUSINESS PHILOSOPHY

Two companies – the same mission

A reliable and safe energy supply to the consumers is the mission of both companies. In this mission both strove to be the best in the country: RST – to be recognized as the best customer serving company, VST – to become the best provider of regulated services.

Mission of RST: reliable, safe and efficient supply of electric energy to consumers.

RST vision: to become the best power company in Lithuania from the point of view of service quality, modern technologies and attractive working conditions.

Mission of VST: we work for West Lithuania to have electric energy all the while.

VST vision: we strive to become the best supplier of regulated services in Lithuania.

The companies applied high standards to the quality of the services supplied and customer attendance. They paid much attention to guarantee the security of electricity network and to the development of the efficiency of their activities.

Values

In their activities, both companies have arbitrarily identified two values: *responsibility* and *professionalism*. RST still added respect, and VST – *quality, teamwork, initiative* and *efficacy*.

Professionalism and responsibility were certainly important to both companies – electricity supply, without which life is almost unimaginable today, is not only vital, but also dangerous to life. The security of power supply and operative and timely solutions of the problems in power supply much depend on the competence and experience of the employees of energy distribution network companies, as well as customer satisfaction and their safety.

Performing their activities with good quality and effectively, the companies aimed to achieve the set tasks and objectives, created value to society, acting as a socially responsible company.

MEMBERSHIP

VST is a member of Global Compact, the largest voluntary corporate social responsibility initiative. The aim of Global Compact is to encourage the companies to act responsibly, to implement the agreement principles into the company business strategy, to participate in the solving of social and environmental problems and to contribute to societal development and economic growth.





Implementing Corporate Social Responsibility

Both companies of distribution networks, having the same objectives and applying the same indicators – the minimum of network failures and power supply problems and the less time for troubleshooting – in the field of social responsibility activities also had common aspects.

Acting as responsible members of the society and employers, the companies contributed to the welfare of the people not only ensuring a continuous supply of electricity and care of the employees, but also actively educating the public on the issues of safe electricity supply, its rational use.

VST organized educational programs for children, where they were taught safe conduct with electricity, sponsored the most advanced students of energy science, was engaged in prevention of theft and accidents with electrical equipment.

The main social activities of RST: rational use of electricity, safe conduct with electricity and electric equipment, educational activity, consumer information on their rights and responsibilities.

VST defined it as a socially responsible business model, which was implemented through the corporate activity with employees, customers, society and environmental protection.

RST (its vision was a socially responsible company) understood the socially responsible activity as the responsibility of all company employees for their actions in their attempts to better ensure the quality of electricity supply, safety, customer satisfaction with due regard to the environment and vulnerable groups of the society.



Consumers, employees, society, environment – the focus on the four strands formed the base of social responsibility of both companies.

The company responsibility, when operating on the market, is their responsible behavior in collaboration with all interest groups – customers, suppliers, contractors, public authorities. The companies paid particular attention to the quality of *customer* service and expanded the extent of services that help save time and expenses. Work with customers was based on the principles of respect, awareness of their needs, on professional and operational decisions.

Employees are the most important link, when seeking to achieve the tasks set. Year 2010 was the year of substantial changes in the companies. Meeting the requirements of EU energy packet III, a uniform power distribution unit was formed, it was decided to concentrate and optimize the functions of direct activities, to separate indirect functions of the companies. In the course of merger and reorganization both companies strictly adhered to the principles of socially responsible activity.

One of the major social activities of the companies in the society is education and comprehensive information on electricity supply.

For this purpose, sources of information and projects helped the companies to master the skills of safe and rational use of energy, to contribute to the use of power resources and decrease the impact on environment.

Environmental protection. In this field, both companies took care of national treasure white storks and their preservation: they organized the transfer of stork nests from electricity poles onto special platforms that were safe for birds and air-routes. The company employees actively participated in the environmental projects: VST employees were busy in their initiated campaign “That live would be brighter”, RST participated in the clean-up movement “Let’s do it” (“Darom”).

In order to contribute to environmental protection, the companies installed the equipment which helped take care of the environment properly, promoted measures for effective use of expenditures and anti-pollution means. The companies in their activities followed the guidelines for harmonious development, for pollution prevention, they carried out activities which helped reduce the negative impact of energy facilities to people and the environment, promoted environmental initiatives and took part in them.



CONSUMER SOCIAL RESPONSIBILITY

Quality of services and consumer attendance

In 2010, RST provided services to about 792 thousand customers on the eastern territory of Lithuania, VST for about 732 thousand on the western part. RST had 25 customer service centers (CSC), VST – 27. The major task of RST in 2010 was the improvement of customer service quality; that of VST was to increase the customer satisfaction with services provided. Their work with clients was based on principles of respect for the customers, awareness of their needs, professional, relevant and operative proposals and decisions.



Service

Both companies paid considerate attention to the services they supplied and improvement of the quality of customer service, and expanded the range of time – and money – saving services, developed the customer service channels.

Updated standards. In 2010, VST had updated the standards and guidelines of customer service and accomplished the program “Customer service excellence – fun to work for customers!” In 2010, the RST employees deepened their knowledge and professional skills at the customer service trainings.

Updated CSC. In 2010, there were 11 CSC updated, they served more than 192 thousand customers. CSC were reconstructed in Jurbarkas, Šakiai, Tauragė, Raseiniai, Jonava, Šilutė, Širvintos and Pasvalys. CSC in Kėdainiai, Biržai and Druskininkai were relocated from the edges of the cities to their centers and updated.

Computerized self-service sites were installed in modern and ergonomic centers, where customers could via electronic channels make payments for electricity consumption, check electricity meter readings and find necessary information on the company’s website.

More convenient office hours for the customers. Having analyzed the customers’ wishes in the customer satisfaction study, the companies changed the office hours of the service centers into more convenient for the customers. It was noticed that the urban centers were more frequently visited in the afternoons, but most of the customers come after their working hours, the office hours of the centers were extended till 6 P.M. in Vilnius, where the number of customers is highest, they also started to work on Saturdays.



Services

More payment plans. Expanding the range of their services, RST and VST had introduced new payment plans for the residents “Home” and “Home plus”; they came into effect in April, 2010.

Self-service website. In 2010 VST launched the information website “My electricity”, where the customers could find relevant information on the electricity tariffs, payment history, the dates of meter check-up and their replacement; receive information about changes in electricity supply and tariffs. VST had a training video created for their customers how to write off the electricity meter readings and pay for electricity consumed, and put it on the website.

In 2010, RST expanded its services on the website “My electricity”. Business clients were proposed more opportunities for the payment of electricity; private customers received new services: there they could order a new passbook, inform about temporal stopping in electricity consumption or about the debts cleared.

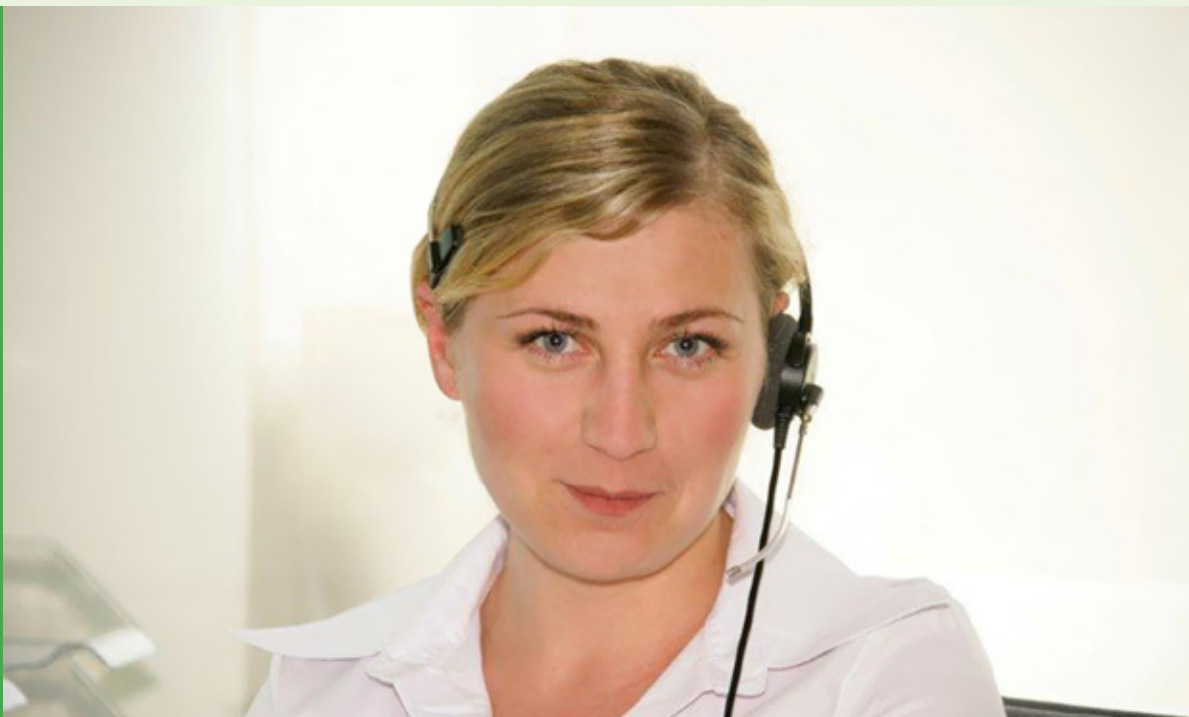
Electronic invoicing for business customers. In 2010, the business customers of RST and VST were given the opportunity to order electronic invoices (for more information see “Promotion of electronic invoices”).

Direct debit. That is a novelty in RST which assists customers with billing: when the same amount of money is periodically charged from the customer’s bank account. For the customer convenience there was created an educational video demonstrating how to use the service.

Order a passbook by phone. RST, for the convenience of their customers, proposed a possibility to order the passbooks by calling 1802. They are sent free of charge and reach the customers within a week.

Development of payment places. In 2010 RST and VST for the convenience of the customers (especially in smaller towns and regions, where the payment collection network is not so developed as in larger cities) signed an agreement on the collection of payments for electricity with one of the largest retail companies MAXIMA, which had a wide network of shops all over Lithuania.





Customer information

Contact center telephone 1802. In 2010, RST, taking into account the needs of customers for timely information on any breakdown, introduced the management of mass peaks in the contact center, when during natural disasters they receive so many calls of the customers. In 2010, the creation of customer data base was started. The customers were also informed on the possibility to update their data by 1802 and on the self-service website. During 2010 the number of private customers increased by 45 per cent, that of business customers by 36 per cent.

SMS and e-mail messages. In 2010, RST began to inform their customers by e-mail or free phone SMS about changes in tariffs and about disconnection of electricity supply for routine repairs. Internet and telephone communication proved especially in summer when many people went on vacation or moved to their country-houses.

The VST customers already in 2009 could order the service online – information about scheduled disconnection of electricity supply and other issues directly to e-mail.

Possibility to choose independent supplier. In 2010, information was sent to the representatives of large business because of the liberalization of the electricity market and the third-party choice; they could participate in the meetings, presentations, consultations which were organized for them. For data supply there was created a website for independent suppliers to provide the data.

Focus on minority interests

Since January 1, 2010, in the course of reconstruction of the power sector, RST took over the electricity distribution network which belonged to "Visagino Energija" VĮ.

The company started to provide services to almost 11 thousand households and 350 enterprises in Visaginas with the residents where more than 56 per cent were Russian speaking persons. Having regard to the new group of customers, the company prepared a web version of the site in Russian, also ensured the provision of information in the Russian language for 24 hours by the contact center phone 1802.

For the convenience of the residents, the company had not only informed the local media, but the employees visited the local residents at home providing information about tariff plans, the conditions, and signed contracts for electricity consumption in Lithuanian and Russian languages.

Customer surveys

In order to increase the quality of the services provided and to understand the needs of the consumers, the companies carried out customer surveys every year.

Customer satisfaction survey in accordance with the TRI*M methodology. In 2010, VST customer satisfaction weighted index of 46, and of business customers it was 49.

In 2010, the RST customer satisfaction weighted index of 51, and of business customers it was 52. During 2010, the customer satisfaction increased and reached the average value of the European power supply companies. The satisfaction level of the largest business customers of RST exceeded expectations – the index was 68.

"Mystery Shopping Survey". In order to find out how the customers are attended in CSC or by phone, the companies in 2010 as well as in 2009 carried out a "Mystery Shopping" survey. During the survey the purchasers that simulated the customers communicated with the employees observing their behavior according to the predetermined criteria.

The survey results showed that over the year the quality of customer service had improved significantly and in different cities of Lithuania was from 84 to as high as 97 percentage points. In RST the service quality increase was mainly due to improved clarification of CSC customer needs, the end of contact was smoother. In VST, a higher quality of customer service was due to reinforced skills of employee communication and better clarification of the needs of customers.

Campaign "Reaching out for your hand". In accordance with one-stop shop, VST wanted that all necessary information and assistance be provided to clients by highly skilled experts, quickly and professionally. In order to find out the opinion of their clients how well they are doing and to apply the obtained results to improve the quality of work, in 2010 VST organized the campaign „Reaching out for your hand“.

During this campaign all customer service centers actively competed for the title of the best customer tender. The customers valued the occupational knowledge and communicative skills. „Reaching out for your hand“ is a metaphor for a perfect customer service, that VST is open to the customers, it is a customer oriented company willing to cooperate; therefore it reaches out its hand to its customers and encourages them to express their views on the professional knowledge and communication skills of the company employees.

The customer satisfaction survey was to draw attention of the customers to their service quality, motivate the employees to maintain good relationship with the customers, to encourage the customers to share ideas and contribute to improvement of the service quality.



Promotion of electronic invoices

This is one of the implemented environmental initiatives promoting a lower impact on the environment – it aims at strengthening the partnership with the business community: to make use of electronic invoices instead of paper bills. When customers opt not to print their electronic invoices, there is no need to print, send, stock and store paper and thus you spare the environment and save your time.

According to RST calculations, each office worker consumes about 10 thousand sheets of paper per year – this makes more than one tree. Preparation of the bills for electricity requires about 40 trees per year, their delivery consumes about 90 thousand liters of fuel and this results in 9.6 tons of carbon dioxide released into environment.

Electronic billing system. Having estimated the amount of paper consumed, the costs of document administration and management that could be saved if they withdraw standard paper invoices, in 2010, RST and VST, have installed an electronic billing system. Electronic bills are more convenient for the customers: their management and filing is less complicated, the billing history is saved on the self-service website “My electricity”. The customers receive their bills by e-mail and can pay online from any computer. At the end of 2010, 83 per cent of the RST customers and 60 per cent of the VST customers made use of the electronic billing system.

The first environmentally-friendly invoice logo. In order to encourage the establishment of the community of the companies with responsible mind, RST designed the first environmentally – friendly invoice logo “Eco invoice” and permitted the companies which joined this initiative to use this logo on other electronic invoices of those companies. Now the RST logo “Eco invoice” can be used on the invoices of all business customers of the company.



Planting of “Millennium oak-wood”. In order to give a sense to the responsible approach to customers, RST joined the environmental campaign “Unseen Lithuania”, the aim of it was to plant the Millennium oak-wood in Kedainiai district.

„Oaks will flourish on the earth of Lithuania“, this is the name of a campaign during which more than 100 companies withdraw paper bills; altogether 83 per cent of RST business customers have changed paper bills for electronic ones. In the name of these customers RST planted 200 oaks in the “Millennium oak-wood”.

Help for small enterprises. As the initiative progressed, some customers still used to come to the departments to deliver their electrical meter readings and argued that they had no financial capacity to purchase either computers or Internet access. Therefore, promoting the development of electronic services and contributing to the computerization of small enterprises and dissemination of online communications in the country, RST with the partner TEO LT carried out the project on support for small enterprises and public organizations and donated second-hand computers and entered the web links. The computers with legal software and equipment were sent to 26 cities in the eastern part of Lithuania.





Responsible partnership

2010, as well as 2009, were still with the sign of the economy depression. Therefore they were rather complicated for investment contractors (construction, repair and installation services), several of them had to cope with the threat of bankruptcy.

As RST and VST did not stop investing in electricity network quality, the public procurement tenders organized ensured the enterprises which won those tenders, work places and stable income. The activities of distribution network companies helped the contractors to retain their employees and their payment, the State in its turn received more taxes.

The companies invested less, but because of price reduction in equipment, materials and labor they have managed to make the investment without contracting their physical volumes.

Increase of reliability of Power supply

In order to ensure reliable and qualitative supply of electricity, RST and VST, like every year, took care of the quality of the facilities of the distribution networks. Since the majority of the estate of both companies was built in the Soviet times, the equipment needs regular maintenance and updates. Investment projects help to update the equipment, to introduce modern systems of management and security, to install in environmentally friendly equipment.

By investing in the electricity economy – renovation of worn electrical substations and building of the new ones, installation of modern electric equipment, which meet the standards – the companies, in 2010, have invested about 267 million LTL.

RST investment in the development of electricity network and its modernization totaled 157.4 million LTL (5.3 per cent more than in 2009, but part of the investment was conditioned by the acquisition of a distribution network in Visaginas), VST – 109.4 million LTL.

When updating the power lines the companies invest in the laying of power transmission cables, which reliably ensure the quality of electricity supply, public safety and operational efficiency of the network.

Overhead power lines are often affected by natural disasters. Because of the wind the falling trees often interrupt the overhead lines, smash the posts, electricity supply is disrupted and local population can be under threat. If it happens during the winter, due to the abundant snow it is often difficult to approach the fault location.

In 2010, RST and VST have laid 1 112 km of power cables in Vilnius (285 km), Panevėžys (76 km), Alytus (100 km), Utena (123 km), Kaunas (197 km), Klaipėda (201 km), Šiauliai (131 km) regions.

The investment in development and modernization of electricity network insure the public's economic and social benefits and increase the security of electricity supply, facilitates a more rational use of electricity and contributes to the environmental activities carried out by the companies.

Redemption of electric network from gardeners' communities

When during last decade most of the gardeners' communities turn the housing developments, the needs of their owners have changed too. Much more of the community members wish to change the permissible power or they want to settle their accounts individually. Moreover part of the distribution networks, which were constructed

20-30 years ago, must be reconstructed to meet the legal requirements and to ensure human safety. In order to meet these needs, the networks of gardeners' communities must be connected to the general distribution network.

Estimation of energy consumption, tax collection, electricity network maintenance and repair, especially after natural disasters, has been a great burden on the communities of gardeners. In order to meet the rising demands for electricity consumption of the gardeners, the needs for the infrastructure maintenance and to ensure steady and safe supply of electricity and upgrades of the network, RST and VST in 2010 actively redeemed the power networks which were under the ownership of the gardeners' communities.

The companies invited the representatives of the gardeners' communities to the meetings, consulted them on the preparation of documentation for the redemption, on the procedures and dossier preparation. In order to speed up the process, the companies redeemed the networks in accordance with simplified procurement procedures, and took them in the current technical condition.

In 2010, the distribution network companies redeemed the networks and their equipment of 506 gardeners' communities for 5.2 million LTL: in Alytus region – 34, Kaunas – 97, Klaipėda – 93, Panevėžys – 76, Šiauliai – 87, Utena – 23, Vilnius – 96.

In 2010, Lithuania was hit by several severe storms, the distribution network companies had rapidly eliminated all the ravages and all repairs of the power networks in the redeemed communities were performed at the exspence of the companies.



EMPLOYEE SOCIAL RESPONSIBILITY

The primary property of a company is its employees – the most important part pursuing the self-imposed tasks. The company personnel policy was oriented to the training of occupational skills and formation of organizational culture that guarantee the creation of higher value for a customer and partners.

In the process of implementation of the European Union energy packet III, in 2010, a united block of power distribution network was formed, direct operational activities were focused and improved and the indirect activities of the companies were dissociated. The reorganizational processes determined the changes in internal structure of the companies, the number of incumbencies and employees. The total number of jobs was decreased by 15 per cent.



Personnel

In the process of significant changes – in the course of merger and reorganization of RST and VST – the companies retained the principles of socially responsible activity in respect of the employees who had their employment relationship terminated. During the reorganization the companies kept active cooperation with labor unions.

Some workers, as the activities were dissociated, moved to other companies of the energy sector (IT, RE, etc.). The number of employees in RST was decreased by 20.5 per cent, by 15.5 per cent in VST. The administrative staff was decreased by 24 per cent. At the end of the year there were 1424 employees in RST, and 1559 in VST.

Help Adapting to Changes

All employees, who due to reorganization had their employment relationship terminated, received payroll compensation, retraining; they could participate in the job search training and “Outgoing staff, training and counseling program”. Within the framework of the program the employees could participate in the training “Help adapting to changes and job search”.

The retraining of the employees was carried out in the Republic Training Center of Energy Workers. The companies covered 80 per cent of the expenses for the courses. The Center provided detailed advice in the field of redundancy and retraining issues.

Through cooperation with the Lithuanian libraries the employees had access to computers in the libraries which participated in the program “Libraries for Innovation”. Those having no access to computers or Internet at home could make use of them at the libraries for their job search (completion of a CV and sending it by e-mail, registration and job search on websites, etc.).

The dialogue between employees and employer

The companies encouraged and supported voluntary association grouping of the employees and kept close cooperation with them during the reorganization.

There were three labor unions in VST: joint labor union of the workers of Kaunas regional energy enterprises, Šiauliai labor union of electricity network workers and Klaipėda labor union of electricity network workers.

There were five labor unions in RST: The labor union of workers of Rytų Skirstomieji Tinklai AB, Vilnius labor union of electricity network workers, Panevėžys labor union of electricity network workers, Alytus labor union of electricity network workers and Utena regional labor union of workers.

37 per cent of the RST employees and 25 per cent of the VST employees were union members.

In 2010, VST, like every year, organized the conference of the employee representatives and the employers, where they discussed the execution of the Collective Agreement, the relationship between the employer and the employees, their achievements.

Collective agreements

VST and RST had the signed collective agreements between the labor unions and the representatives of the employer. Their aim was to guarantee effective work and the interests of the employees of the companies.

These agreements have defined the employment, pay and social security, additional guarantees for the employees (allowances for accidents, sick-pay, death of next of kin, birth of a child, death of close relative, and other cases). The payment rate for work on holidays (calling into work not scheduled) was higher than provided in the Labor Code.



The payroll system

RST has introduced a remuneration policy, which placed the company alongside with other most innovative companies in the country, indemnifying employees for work performed in accordance with the results achieved, the resulting value to the organization and the team.

“Hay Group” method was employed in the development of the remuneration system. It provides an objective job evaluation in accordance with the required education, problem complexity and level of responsibility applied to particular position.

This system allowed the company to effectively manage the costs and ensured that the strategic objectives and the logic of business governance of RST had an effect on the payroll system.

Staff performance management system

RST had introduced a staff performance management system. The purpose of it was to set down the individual objectives of the employees in accordance with the annual objectives of the company.

The most important instrument for the employee activity management is annual discussion, where the personal achievements of an employee of the last year are discussed and evaluated.

This helps the head and the employee agree about individual tasks for the future period, develop a feedback culture between the manager and the employee, discuss the competence of the employee to be developed, and the possibilities of his/her future career and training.

Training System

In 2010, the companies organized internal and external vocational, compulsory and management training for the company employees. In 2010, like every year, the companies paid much attention to the quality improvement of the customer service – the groups of electricity account, electricity network, employees of operational crews and managers of territorial departments were improving their qualification during the seminars.

VST spent about 380 thousand LTL for the employee trainings, RST – more than 350 thousand LTL.

About 1 200 employees of RST participated in the trainings. There were organized 70 various trainings, seminars and conferences. The trainings were purchased from 48 suppliers. In RST the training system was internal: those were the periodically organized trainings, they were led by the company employees, the so called internal speakers. In 2010, there were internal trainings on six topics, where 124 employees participated.

In VST, in 2010, in order to fluently implement the project of reconstruction, there were organized the training on change management, there participated about 90 heads of the departments.

Partial funding of studies

VST sponsored the studies of the employees in electrical, power engineering courses for Bachelor's or Master's degree and in 2010 partially funded the studies of 6 employees.

Integration of new employees

In order to quickly add new employees to the team and get them introduced to the work processes, the companies carried out the employee integration programs.

Three month introductory program for new employees of VST helped them to get more fluently introduced into the team. The internal publication "Employee Guide" in a clear and simple manner presented the information about the company, its mission, value vision, structure, detail collective agreement, dress code, behavior at work, general regime.

Every novice in RST could participate in 3-day training "Recruits day". In 2010, RST organized two "Recruits days", where 28 new employees participated. The students - trainees also joined this event. The company, the strategic directions, laws and regulations on energy, terms on electric engineering were introduced to all of them.





Internal communication

Developing harmonious and friendly relations with their employees, the companies paid much attention to internal communication that plaid a very important part in realization of social responsibility policy in respect of their employees.

Internal publications. VST published the newspaper „The West“, RST – „The East Express“. Every month the employees learned about the topicalities of the company – the news, ongoing campaigns, trainings, company investments, management, associates and new employees. There they could find series of articles on topics of concern to employees (IT, wellness, etc.). The employees were encouraged to get actively engaged in the social responsibility activities carried out by the companies.

Intranet. The internal site of a company is the inner world. It is full of the everyday activities and topicalities of the company, updates. Intranet is not only the internal news; it is the information base where the structure of the company, department activities, legal documents and contacts are placed. On the intranet the employees could interactively communicate in the forum – share their comments, exchange views with colleagues. Every day the internal sites of the companies were opened for more than a thousand times.

Concern for employee safety and health

The companies took care that the health of the employees were periodically checked, the field workers were vaccinated against tick-borne encephalitis, employees working in extremely hazardous conditions were insured against accidents, provided with personal protective equipment that complied with the EU requirements.

RST spent more than 79 thousand LTL for medical service of the





employees, VST – about 83 thousand LTL.

Internal events

The companies traditionally celebrate on April 17, professional holiday of energy workers, when the best employees are honored and rewarded. Such seasonal celebrations as St. Easter and Christmas are commemorated in the companies too. In summer, both companies for closer cooperation between the employees (especially of the distant ones) invite all of them to come to the overall, outdoor cultural and sporting events.

When the process of company merger and reorganization gathered momentum and in order to optimize available resources and ensure the smooth running of everyday work, it was decided to move the headquarters of distribution networks into one premise.

At the end of September, the executives and specialists of separate companies (RST and VST) moved into general headquarters. A symbolic housewarming event "Įkrautuvės" was organized.

In summer, RST organized a photo contest under the titles "Changes: do I see them?" and "The energy around us". The employee photo gallery was carried to all regions, the employees casted their votes, and in November the best authors were selected and rewarded. The corridors of the headquarters were decorated with artistic photos of the fellows.



SOCIAL RESPONSIBILITY TO THE SOCIETY

One of the most important social activities of the companies is education of the society and provision of miscellaneous information about electricity taking into account the tendencies of its consumption.

Information sources and projects, in which various representatives of social groups and community representatives participate, are designed for this purpose. They help the society to form the skills of safe and rational use of energy, contribute to the reduction of the use of energy resources and of the impact on the environment.



SOCIAL PROJECTS FOR CHILDREN, YOUNG PEOPLE AND ACADEMIC COMMUNITY

The companies pay much attention to the training of children and young people, during which they are taught safe conduct with electricity; their abilities of self-awareness and the creativeness are developed

Social campaign “Electricity is a friend, not a frolic”, (www.sulelektradraugauju.lt)

For the fifth year VST continued the educational social campaign “Electricity is a friend, not a frolic”. Within three years the VST campaign had visited more than a hundred schools in West Lithuania. During the demonstration lessons the schoolchildren were familiarized with the dangers that electricity can menace and with its benefits. For information to be memorized and to remain longer, electrical hazards were compared with the threat posed by exotic animals, when you did not treat them properly – with snakes, scorpions and other dangerous creatures; those were brought to schools in special terrariums. The aim of the campaign was to help as much children as possible to learn about hazards of electricity, how to avoid them themselves and to teach their friends.

In 2010, the campaign visited the schools for disabled children in West Lithuania. The children were very active during the lessons. Then they dipped their fingers in special colored ink and left their fingerprints on the special poster with the promise that they would make friends with electricity, but without frolic. Thirty three schools with more than 2 thousand schoolchildren had been visited.

During the whole campaign “Electricity is a friend, not a frolic”, VST had visited more than 130 schools in West Lithuania; more than 22 thousand schoolchildren were taught safe conduct with electricity.

Educational project for children and young people “Electro-Magic”, (www.elektromagija.lt)

Whereas each year the teenagers suffer from irresponsible behavior with electricity, electrical appliances or equipment, RST in 2009 undertook the initiative to carry out a long-term educational project “Electro-Magic” in order to inform the children about the power of electricity and its dangers. A special website www.elektromagija.lt was created, where virtual heroes told the stories about electricity on the Internet. The children gained knowledge about safety, potential threats of electricity and its possibilities while playing interactive games. In 2009, five hundred schools participated in the project “Electro-Magic”, the site was visited by more than 70 thousand visitors.

In 2010, RST continued with this initiative. Twenty six groups of schoolchildren competed creating “The most energetic song”. The competition lasted for four months, each month the project site was visited by approximately 50 thousand visitors.

At the end of the year schoolchildren competed in the “Eco-Christmas competition”, they made toys and the Christmas-trees of redundant, second-hand things. The aim of the competition was to encourage children to think about environmental protection and to draw their attention to such global issues as CO₂ reduction, even during their holidays. There competed 348 works, which were valued by the environmental world movement “ECOWAVE” and the art experts from advertising agencies. During the competition (26 11 2010/06 01 2011) the project site was visited more than 490 thousand times by 33 thousand visitors.

Video “The stars about electricity”. In 2010, a video was shot and placed on the websites “Electro-Magic” and “YouTube”. It was about the history of electricity, reported on the first acquaintance of the young Lithuanian stars with electricity, their advice on how to save and the ideas what the world would be like without electricity. Well-known TV faces Paulius Skučas, Marius Jampolskis, Donata Virbilaitė, Žygis Stakėnas and Karina Krysko shared their thoughts

Competition for young inventors

To use electricity efficiently, practically and rationally, VST in April to May, 2010 decided to gather the high-school students of West Lithuania for a mutual aim – invention. “Make and Show!” was the slogan with which VST and the largest social project in Lithuania “Encourage the Future” invited to take part in the Competition of young inventors. The students of 7–12 forms were invited to develop computer programs, tools for training or studies, as well as electrical appliances or the ideas on their perfection.

In July, three winners were awarded, they received 1 000 LTL each.



Collaboration with Kaunas Technology Institute

For several years VST collaborates with the specialists of Kaunas Institute of Technology (KTU). When looking for ways how to tame the thieves, constantly seeking easy earnings while stealing transformer oil, VST together with KTU scientists developed modified oil, which irreparably damages the car engines, but is perfectly suitable for electrical transformers.

In 2010, thirty students of KTU Electrical and control engineering department were granted memorial scholarships in terms of studies results and teachers' recommendations. Those scholarships were for the students studying in electrical engineering, electrical energy, electrical systems and their management, energy management, automation and management, technology management programs (2010/2011 school year).

Within six years VST appropriated 180 thousand LTL for the student scholarships.

VST not only provides support for KTU, every year several dozen students have their practice courses in the company.

In 2010, VST appropriated 30 thousand LTL for KTU for textbook publishing. The company supported the publication of "Electrical engineering glossary" and two textbooks: "Engineering Thermodynamics" (by P. Švenčianas, A. Adomavičius) and „Power equipment of nuclear power plants" (by J. Gyls, L. Ašmontas).

SOCIAL EDUCATIONAL PROJECTS FOR THE SOCIETY

The creation of the society with the tradition of rational use of electricity: "TO THE EXTENT REQUIRED"

In the light of emerging tendencies in electricity consumption, in 2010 RST continued a long-term initiative "To the extent required", which was started by the end of December 2009 with the partner "Civic responsibility foundation" (CRF). The initiative encourages the population to the rational use of electricity, to involve communities and non-governmental organizations (NGOs) into development of the energy-saving projects and their implementation, to develop traditions of responsible energy consumption. More detailed information, tips, another useful and interesting information on the project on the site www.tiekkiekreikia.lt.

The public opinion survey, conducted at the end of March 2010, showed that the visibility of the social initiative "To the extent required" was 90 percent. Even 53 percent of the respondents endorsed the continued use of advice on the rational use of electricity, or they several times had adjusted the discovered electricity-saving measures and techniques.

Another part of this initiative in 2010 was the contest in energy-saving projects for communities and NGOs. The contest was administered by CRF. The aim of the contest "To the extent required" was to promote the development and implementation of the ideas for original and effective saving of electricity. It attracted almost 60 applications from different organizations. The authors of the projects presented a lot of interesting ideas and relevant solutions how not only to inform the residents about the importance of rational use of electricity, but also the specific actions to be taken in order to consume less electricity. Most applications - even





20 – were presented by small villages and community organizations from Utena, Biržai and Pasvalys regions. Seven projects were selected, 31 300 LTL were appropriated for their implementation.

The projects which won of the contest “To the extent required” were designated for people of all ages – schoolchildren and their parents, young people, teachers, adult communities, representatives of public institutions (librarians, kindergartens, schools, health care and so on).

About 200 thousand persons were involved during implementation of the projects. They were introduced to the opportunities of rational use of energy and cost saving. By June 2010 the projects have been implemented in Alytus, Panevėžys, Utena and Vilnius regions.

Resident guidance. January to May 2010, people were provided with direct advice on how to reduce their expenses for electricity. Questions could be sent by e-mail elektra@rst.lt and answered by the competent employees of the company.

Resident education initiative “Campaign 2020”



In May 2010, RST launched a long-term resident education initiative “Campaign 2020” the aim of which to promote responsible behavior with the electricity network facilities and to reduce the negative consequences of the harmful effects resulting from irresponsible or malicious behavior of the residents. The key aims of “Campaign 2020” are: to fight hard and fast against an illegal use of electricity, protect all electricity consumers from accidents, inform them about the potential risks related to electricity and help them as the power users do their duties.

The key partner of the program was the Association of Chiefs of Local Authorities of Lithuania (ACLAL). Making the project public, the company



employees visited 14 cities of Alytus, Panevėžys, Vilnius and Utena regions. There they organized the meetings with the chiefs and media representatives and introduced the ideas and goals of the campaign.

Contest for communities. In August 2010, “Operation 2020” had been launched. Thirteen local authorities submitted 18 applications, in which the pressing problems related to the updates of the networks or street lighting, security, and the increase of public responsibility in their own communities were approached.

The Lithuanian Association of Municipalities, the Association of the Chiefs of Local Authorities, representatives of the Civic Responsibility Foundation and the company specialists made up the application jury.

The prize fund of thirty thousand LTL was divided between five local communities, 10 thousand LTL each; the other four received 5 thousand each. The most active neighborhood was awarded and presented with a Christmas tree.

The winners of the projects have contributed to the solutions of the lighting problems of towns, and safety improvement. They had carried out the street lighting network reconstruction, purchased street lighting equipment, conducted educational projects, where they presented the information about safe handling of electrical equipment, giving special attention to the education of young people. During the project the most active communities got acquainted with the principles of safe and efficient use of energy in order to develop the skills of rational use of electricity, money saving, and environmental protection.

The main goal of this contest was the solution of topical issues with mutual efforts and creation of meaningful traditions, which encourage responsible, conscious and communal growth of the society.

The Manual of Responsible Use of Electricity.

In 2010, RST prepared and published “The Manual of Responsible Use of Electricity” in order to inform the people about safe and responsible behavior with electricity. Having read the provided information, you can answer most of the questions about electricity consumption. During the “Campaign 2020” more than 20 thousand copies of the manual have been distributed among the population. The electronic version of the manual can be downloaded from the company website.



Open day at the Energy and Technology Museum

The Lithuanian power companies, RST and VST among them, celebrating their professional holiday, on April 16-17, 2010 invited the public to visit the Energy and Technology Museum in Vilnius, where the open day events were held. During them the experts of electric energy shared the most recent news in the energy sector, introduced the on-going projects and taught the safe and rational use of electricity.

It was an open educational event in which students and schoolchildren, parents and children have heard about electric power “straight from the horse’s mouth” when the complex issues were presented intelligibly. The VST lesson-exhibition for children „Electricity is a friend, not a frolic” gained in great popularity where the risks of electricity were contrasted with the threat of exotic animals, when they were treated unduly.

The Energy and Technology Museum has received the utmost number of visitors. Within two days the museum was visited by about two thousand residents and guests of Vilnius.



Environmental management initiative “That life would be brighter”

Year 2010 has been the third one, when VST had initiated and carried out the campaign “That life would be brighter” with the aim to actualize the values of the organization in its daily activities and to contribute to environmental management in its communities.

In June, the VST employees from various departments tidied out the places of cultural heritage, cozy natural refuge places and other areas that were significant for the communities. In 2010, more than 1 000 employees of the company have joined these activities.

Social environmental campaign „Let’s do it, 2010”

About 100 workers of RST said their word to participate in the campaign “Let’s do it, 2010” on April 17, 2010. This campaign gives encouragement to environmental thinking, citizenship, social activeness, strengthens local communities and people’s perception of parity of the Lithuanian population. The company employees supported this campaign voluntary and cleaned up the environment in eight eastern cities of Lithuania: Vilnius, Panevėžys, Utena, Alytus, Zarasai, Šalčininkai, Pasvalys and Ukmergė.



Christmas food packages

The companies promote the personal initiative of their employees to help socially vulnerable groups in economic downturn.

By the end of 2010, the RST and VST employees at their own expense collected 415 food packages for charity. The voluntary campaign involved more than 500 employees of the distribution network companies. The employees not only collected the baskets, but also brought them to the appointed areas. To whom and how to pass the baskets have been agreed with the specialists of the departments of social work and local chiefs of neighborhoods. In 2009, RST actively participated in the "Food Bank" campaign, when the companies supported the families of poor living from the East Lithuanian cities with 520 food packages.

Support

In 2010, the companies appropriated about 450 LTL for the support. Much of the support was allocated to the projects on education, culture and health.

Employees approve

At the beginning of 2010, RST has carried out the internal communications survey. About 80 percent of the interviewed employees of the company approved of the social activities of the enterprise and tended to contribute personally to their implementation. Many of the company employees were actively involved in social responsibility projects, together with their families and friends.

SOCIAL RESPONSIBILITY FOR THE ENVIRONMENT

The companies follow the principles of harmonious development and pollution prevention, they continuously implement the means which reduce the negative impact of energy facilities on people and environment, promote environmental initiatives and take part in them.

In order to contribute to environmental protection, the companies install equipment which help properly take care of the environment, promote cost effective use of means and anti-pollution measures. The companies participate in the implementation of one of the oldest and most important Lithuanian environmental protection directives – the Birds Directive. For several years they take care of stork nests loaded on the power line poles, trying to preserve them.



Promotion of nature-friendly technologies

On October 20, 2010, RST and VST, as the companies which support new technologies for sustainable development, joined the largest electromobile event in Lithuania „Vilnius CO₂ Green Drive“. The companies during the event at the Town Hall Square have placed and enabled the first electric vehicle charging station in the country and presented the project of interactive introduction of electricity “Electro-Magic”.

Program on rational use of paper

In order to make efficient use of funds allocated for correspondence and office management and to save paper, RST in 2010 continued the program on prudent use of resources and applied the following measures:

- Having assessed the means of communication for which the use of paper is beside purpose, those were converted into electronic ones (eg. annual reports and CSR reports);
- In order to decrease the costs of administration of document management, there was installed the electronic document management system where all the documents were harmonized and filed electronically only.
- The e-mail sent letters contained a warning to print a document only after full consideration of whether it is necessary.

Sustainable development and pollution prevention

In their activities, the companies apply the principles of sustainable development and pollution prevention according to which the

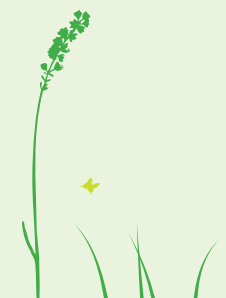
hazardous substances of engineering networks are consistently replaced with the more safe ones, the equipment for insulating oil collection is installed.

During the reconstruction of electricity substations, the companies install facilities which meet the highest quality standards for wastewater and rainwater collection that no pollution would get to the environment.

In the course of reconstruction of the transformer substations, the outdated and worn out power transformers are replaced with the less noisy, the outside noise level gets reduced. When installing the equipment much attention is paid to the preservation of landscape and cultural heritage.

Freewill agreement

The companies have a freewill agreement with the Ministry of Energy, under which they committed in 2010 to increase the efficiency of energy resources and the energy consumption by increasing energy production, transmission, distribution, supply and end-use energy efficiency and to contribute to the increase of energy independence of the Republic of Lithuania and to reduce the negative environmental impact of the energy sector over the period of 2010-2020.



Preservation of stork nests

From 2009, RST and VST together with the Lithuanian Ornithological Society and the Institute of Ecology for the Nature Research Center and the partners implement the project of the European Union Financial Instrument for the Environment LIFE +, "The White Stork (*Ciconia ciconia*) protection in Lithuania (project No. LIFE07 NAT/LT/000531).

The distribution networks are committed to install 1770 artificial stork nests on the electric poles by the end of 2012. By 2012, the Ornithological Society committed to repair 500 stork nests built on the roofs on the buildings.

Year 2010 was declared the year of the White Stork. Therefore, on the day the comeback of the storks, RST, VST and the Ornithological Society organized in the capital of Lithuania the event for the public – "The stork day", which was attended by about 1 000 people. It was like a family event. There was a huge "stork nest" with a lot of kids all over it. The organizers gave the nest to the Lithuanian Young Naturalist Centre.



Award

For the socially responsible activities RST and VST carried out in 2010, the companies were nominated in “National responsible business awards”. The companies were nominated in “The Most Community Oriented company of year” category and won a special “The debut of the year” award.

„National responsible business awards” is initiated and ran by United Nations Development Programme, the Ministry of Social Security and Labour to appraise the companies that are the most progressive, building up social responsibility and trying to reduce negative impact on environment.

Awards are initiated by the Social Security and Labor Ministry together with the United Nations Development Programme in Lithuania and the Economy and Environment ministries. Sponsor of the “National Responsible Business Awards” – The President of the Republic of Lithuania Valdas Adamkus.



